

# Start connecting today with Georgia Relay



**Georgia Relay is the convenient, easy-to-use telecommunications system for Georgians who are deaf, hard of hearing, deaf-blind or have difficulty speaking.**

Georgia Relay is a FREE public service administered by the Georgia Public Service Commission that makes it possible for people who are deaf, hard of hearing, deaf-blind or have difficulty speaking to communicate over the telephone. A specially-trained Communication Assistant (CA) facilitates the call. All relay calls are confidential and there are no records kept of relay conversations. Relay services are available 24 hours a day, seven days a week, 365 days a year. There's no limit on the length or number of calls you may place or receive.

Anyone may initiate a Georgia Relay call, simply by dialing 7-1-1.

## **Georgia Relay features:**

- **TTY** – allows people who are deaf or hard of hearing to type their messages and read the other person's responses
- **Voice Carry-Over** – for people who are hard of hearing and are able to speak clearly
- **Hearing Carry-Over** – for people who are able to hear and have difficulty speaking
- **Speech-To-Speech** – for people who have difficulty speaking or being understood on the phone
- **Captioned Telephone (CapTel®)** – for people who have difficulty hearing; allows users to listen while reading captions of what is said to them throughout their conversation
- **Voice** – allows standard phone users to communicate with people who are deaf, hard of hearing, deaf-blind or have difficulty speaking
- **Spanish Relay** – all services are available in Spanish

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## **To make a Georgia Relay call, dial 7-1-1 or...**

**TTY:** 1-800-255-0056

**Voice:** 1-800-255-0135

**Speech-To-Speech:** 1-888-202-4082

**Spanish:** 1-888-202-3972

### **Customer Care:**

Voice/TTY: 1-866-694-5824

Email: [garelay@hamiltonrelay.com](mailto:garelay@hamiltonrelay.com)

Web: [www.GeorgiaRelay.org](http://www.GeorgiaRelay.org)

## **Captioned Telephone (CapTel)**

### **To call a CapTel user:**

Dial 7-1-1 or 1-877-243-2823

### **Customer Service:**

1-888-269-7477 (Voice/TTY)

**In an emergency, dial 9-1-1!**

## **FREE EQUIPMENT!**

For people who qualify medically and financially, free equipment is available through the Georgia Telecommunications Equipment Distribution Program. To learn more, call 1-888-297-9461 (Voice/TTY) or visit [www.gcdhh.org/gatedp](http://www.gcdhh.org/gatedp).